

RED SKY.
making industry stronger

WHATEVER IT TAKES ...



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PROPERTY MAINTENANCE SERVICES

Response
Maintenance
Service

Planned
Maintenance
Programmes

Minor
Works
Projects

Call
Handling
Facilities

CONTRACTING SERVICES

Building

Mechanical

Electrical

Signage

Red Sky provides essential property maintenance and contracting services to the public and private sector through offices in Northern Ireland, Republic of Ireland and Great Britain. Our trained engineers and customer service staff will ensure that all aspects of your job are completed on time and to the highest possible standard.

Our Vision: Red Sky is a dynamic and progressive, customer focused company with a strong commitment to becoming one of Europe's leading service providers in the property and building services sector.

We aim to deliver this vision through our total commitment to:

- **Excellence and innovation in customer service**
- **Development of long term partnerships with clients and suppliers**
- **Continuous improvement in all of our services**
- **The personal development of our staff**

Red Sky works closely with every client to resolve any short term problems in order to achieve long term value. Our understanding of client requirements and our commitment to providing continuity of service ensures that client relationships are sustained and strengthened.

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PROPERTY MAINTENANCE SERVICES

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Response Maintenance Service

- 24/7 reactive call out service
- Emergency and routine property repairs
- NI, ROI and Scotland coverage
- In-house trained operatives

Planned Maintenance Programmes

- Planned preventative maintenance programmes
- Pre-agreed maintenance schedules
- Full call reporting and commissioning
- Building, Electrical, Signage, Cleaning, Mechanical, Drainage

Minor Works Projects

- Minor property repairs
- Full estimating and quotation service

Call Handling Facilities

- In-house 24/7 help desk
- Fully automated call handling system
- Communication via Internet, e-mail, phone & fax
- UK and Ireland Coverage



Red Sky's property maintenance services are designed to ensure clients' properties are maintained to each client's requirements - both aesthetic and functional.

Our 24/7 Response Maintenance Service is set up to deal with all reactive call-outs, both emergency and routine. We have developed 'best practice' through experience gained from continually developing our systems and processes to meet the exacting standards of our clients from the commercial, public and retail sectors.

Our Planned Preventative Maintenance (PPM) programmes are tailor-made to meet individual client needs and we strive to ensure year on year cost benefits as a result of properly scheduled preventative maintenance.

Key features of our comprehensive Property Maintenance Services:

- 24/7 response service delivered by Red Sky engineers.
- In-house help desk manned by Red Sky employees.
- Fully automated call handling system for logging, tracking, updating and reporting calls.
- Historical cost and maintenance reporting.
- Uniformed operatives with photographic ID cards.
- Widespread knowledge and experience of working on clients' premises - commercial, retail, public and general housing.
- Long term maintenance contracts suited to PFI / PPP initiatives.
- Pre-agreed schedules of rates, cost control procedures, job escalation procedures and key performance indicators (KPI's).
- Pre-agreed PPM programmes including fully comprehensive contracts, regular review meetings, performance reports and certifications.

Red Sky's Property Maintenance Services include:

Building: All trades including joinery, plastering, roofing, tiling, ceilings, decorating, glazing etc.

Mechanical: Plumbing, drainage, HVAC.

Drainage: Sewer blockages, blocked toilets, waste removal, line de-silting, CCTV surveys/reports/remedial works.

Electrical: Power, lighting, generators, thermal imaging, fire alarms, data cabling.

Signage: Corporate signage, estate signs, illuminated fascias, pylon signs, wayfinding signage.

Cleaning: Commercial and industrial.

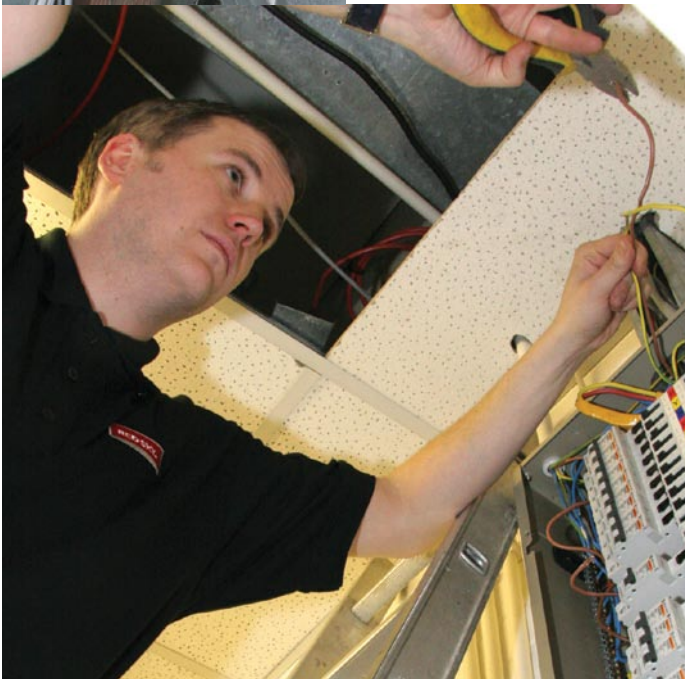
Other: Shutters, gates & barriers, water damage, power washing, graffiti removal, paving, ramps, fencing, steps, bollards.

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'They provide a professional, efficient and prompt response for all our diverse requirements on this high profile site.'

The Odyssey Trust



'Our choice of Red Sky has provided us with a consistently high quality contractor to fulfil all our property maintenance needs.'

Scottish Midland Cooperative





'Red Sky have consistently delivered the service standards we require for response, quality and budgets.'

Calvert Morgan



'Red Sky have proven to be a very reliable contractor who understand the demanding response and finishing standards we need for our store development programmes'

MFI



CONTRACTING SERVICES

At Red Sky, we pride ourselves on developing long term relationships with our contracting clients as they develop and grow their property portfolios.

We aim to maintain these relationships on merit by consistently meeting and exceeding clients' expectations on budgets, quality, finishing standards, communication and adherence to programmes.

All contracting works are backed up by our knowledge of managing and meeting all current and pending Health & Safety legislation including CDM regulations.

Red Sky's Contracting Services include:

Building

We have extensive experience and a proven track record of fulfilling the role of Principal Contractor on fit outs, building refurbishments and rolling upgrade programmes in the retail, commercial and public sectors.

Mechanical

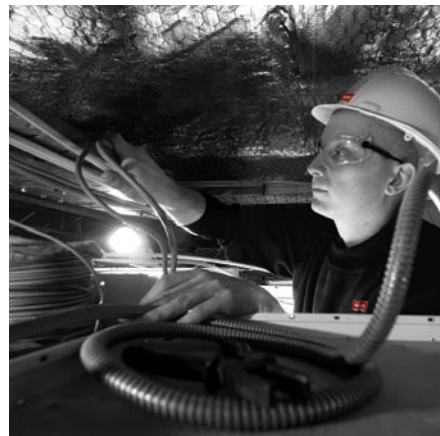
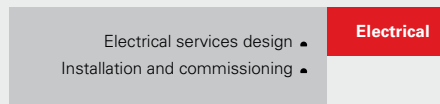
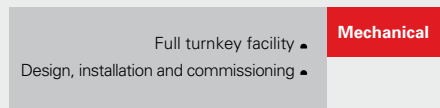
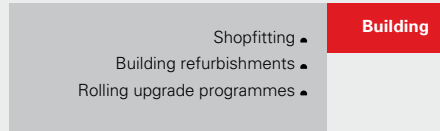
Full turnkey facility for new builds and existing premises including gas, plumbing, drainage, ventilation, air conditioning and air handling units.

Electrical

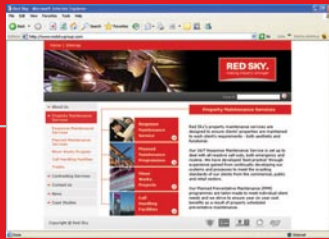
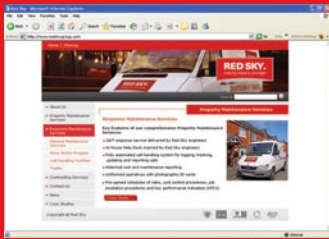
Full system design, installation and commissioning for power, lighting, fire alarms and data cabling.

Signage

Complete signage solutions from design to installation and maintenance. We have full flexibility to use the best signage products available, thereby ensuring the best possible signage solution tailored to customer needs and budget.



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THERE FOR YOU 24/7 ...

Our 24/7 customer help desk, manned by in-house operatives offers a professional, friendly service. Through the innovative use of IT for reporting, recording and escalation processes, we can ensure consistent delivery of the service standards you require.



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